

YOUR DEAKIN *experience*

The DUSA Student Advocacy and Support Service cares about your experience and success at Deakin.

If you are a new student and feel lonely or disconnected, talk to an Advocate. They can link you with faculty groups, clubs, events and DUSA volunteering opportunities which are fun and enable you to meet new people.

If you are feeling confused or concerned about anything that is affecting you and your studies at Deakin, please make an appointment to speak with an Advocate.

DUSA @ BURWOOD

Building H Level 2, Deakin University
221 Burwood Highway, Burwood VIC

DUSA @ WATERFRONT

Level 1, Deakin University
1 Gheringhap St, Geelong VIC

DUSA @ WAURN PONDS

Building JB Level 1, Deakin University
Pigdons Rd, Geelong VIC

CONTACT *US*

All services provided by the Student Advocacy and Support service are free for Deakin University students.

Our Advocates are available on campus at Burwood, Waterfront Geelong, Waurn Ponds Geelong and online.

Make a free, confidential appointment with an Advocate by visiting **DUSA reception**, calling **9246 8615** or by visiting dusa.org.au/advocacy

BRING A FRIEND

You may also bring a friend for support or to act as an interpreter during your Advocacy appointment.



REG NO. A0040625Y



STUDENT *ADVOCACY* & SUPPORT SERVICE

INDEPENDENT,
CONFIDENTIAL
AND FREE SUPPORT
FOR ALL DEAKIN STUDENTS

➤ VISIT OUR WEBSITE
DUSA.ORG.AU/ADVOCACY

📍 VISIT DUSA
RECEPTION

☎ CALL US
9246 8615

DUSA ADVOCACY SUPPORT

Many students face issues or difficulties during their University studies.

DUSA employs qualified and experienced Advocates who offer confidential advice and support.

Advocates will listen to your concerns and assist you with your academic and personal matters.

DUSA SURVIVAL CENTRE

The Student Advocacy and Support Service offers a variety of easily accessible resources for students facing an emergency and financial hardship, including:

FREE BREAKFASTS

BASIC FOOD ITEMS

CLOTHING & FOOTWEAR

TRANSPORT ASSISTANCE

EMERGENCY GIFT CARDS

SEXUAL HEALTH ITEMS

**MALE & FEMALE
HEALTH ITEMS**

SCHOLARSHIPS



ACADEMIC *Matters*

Advocates can support and provide advice regarding a range of academic matters, including:

ACADEMIC PROGRESS

ACADEMIC INTEGRITY

REVIEW OF RESULTS

**UNIVERSITY APPEALS
COMMITTEE SUBMISSIONS**

SPECIAL CONSIDERATION

**PASS CONCEDED/
FINAL UNIT TO COMPLETE**

REMISSION OF DEBT

**RE-ADMISSION AFTER
EXCLUSION**

CONCERNS OR COMPLAINTS

GENERAL MISCONDUCT



Your Advocate will work together with you to address your situation and discuss possible courses of action.

Advocates can assist with your response to the relevant faculty or section of the University, as well as review draft letters and accompany you to meetings or hearings.

FINANCIAL *COUNSELLING*

DUSA Financial Counselling is a non-judgemental, independent, confidential and free service provided to inform, support and advocate for people in financial difficulty. Having the support of a financial counsellor can relieve your money worries.

ADVOCACY APPOINTMENT *checklist*



For Advocates to best assist you with academic matters, you will need to bring copies of the following items to your appointments:

- A copy of your academic result history
- Faculty or UAC Letters (Including attachments)
- Copies of emails and correspondence with faculty members regarding the issue
- Medical certificate/s and any other relevant documents

**ADVOCATES WANT YOU TO BE
INFORMED OF DEAKIN UNIVERSITY
POLICIES AND PROCEDURES.**

**THEY WANT TO ASSIST YOU TO BE
EMPOWERED TO ADDRESS YOUR
CONCERNS AND ACCESS THE
SUPPORT YOU NEED.**