

ADVOCACY & WELFARE

CONTACT INFORMATION

DUSA Advocacy & welfare services are a free service for all Deakin University students, and our independent Advocates are available at every campus as well as online.

To make a free, confidential appointment with an Advocate, visit your DUSA office or contact us via:

P 1300 555 528

W dusa.org.au/advocacy

BURWOOD

Building A, Deakin University,
221 Burwood Highway,
Burwood VIC

WAWN PONDS

Level 1, Deakin University,
1 Gheringhap Street,
Geelong VIC

WATERFRONT

Building JB, Level 1,
Deakin University, Pigdons Rd,
Geelong VIC

WARRNAMBOOL

Building H2-3, Deakin
University, Princes Highway,
Warrnambool VIC

FIND MORE INFORMATION AT:
DUSA.ORG.AU/ADVOCACY

REG NO. A0040625Y

ADVOCACY & WELFARE SERVICES

INDEPENDENT & IMPARTIAL SUPPORT

**IF YOU ARE
EVER IN NEED,
JUST ASK!**

DUSA

ADVOCACY & WELFARE

SERVICES

What can a DUSA Advocate do for you?

Advocates are here to help! Many students face academic issues or difficulties during their studies at Deakin. DUSA employs experienced advocates to provide you with confidential advice and assistance. Advocates will listen to your concerns and assist you in academic and welfare matters.

DUSA Advocacy Services include:

- Academic Progress & Misconduct
- UAC Appeals
- Special Consideration
- Review of Results
- Pass Conceded
- Remission of Debt
- Re-admission after exclusion
- Complaints

(If necessary, they can refer you to Deakin services such as: Lecturers & Unit Chairs, Counselling, Medical Centre, Disability Resource Centre, Study Skills, Financial Support, Housing, Job Shop & Complaints.)

DUSA Advocates can also provide you with information and referral for external services. Advocates advise students of the best course of action, providing a realistic assessment of the situation, and assist with a response to the relevant faculty. Advocates can review draft letters and accompany you to meetings or hearings with the University.

DUSA also caters for your welfare and wellbeing through a variety of easily accessible resources designed for students in need such as:

- Basic food items
- Male & female hygiene products
- Clothing & footwear
- Towels & sleeping material
- Sexual health items
- Transport assistance
- Free food days
- Referrals to health & welfare services

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EXTRA INFORMATION

Advocacy appointment checklist

For advocates to best assist you with academic matters, you will need to bring copies of the following items to your appointment:

- A copy of your academic result history
- Faculty or UAC letters
- Copies of emails and correspondence with faculty members regarding the issue
- Medical certificate/s and any other relevant documents
- You may also like to bring a friend for support, or to act as a translator

ADVOCATES WANT YOU TO BE INFORMED OF DEAKIN UNIVERSITY PROCEDURES & HELP YOU ACCESS THE SUPPORT YOU NEED. THEY WANT TO HELP YOU HELP YOURSELF & FEEL EMPOWERED TO ADDRESS YOUR CONCERNS.

DUSA Advocates care

If you are a new student and feel lonely or disconnected, talk to an Advocate. They can link you with faculty groups, clubs, events and DUSA volunteering opportunities which are fun and enable you to meet new people. If you are feeling confused or concerned about anything that is affecting you and your studies at Deakin, please make an appointment to speak with an Advocate.

The DUSA Advocacy Service also provides helpful information sheets. Find them on the DUSA website at dusa.org.au/advocacy